

CUSTOMER PROBLEM ANALYSIS CHECK

THEFT DETERRENT SYSTEM Check Sheet

Inspector's name: _____

Customer's Name		VIN	
		Production Date	
		Licence Plate No.	
Date Vehicle Brought in	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	<input type="checkbox"/> Constant <input type="checkbox"/> Sometimes (Times per day, month) <input type="checkbox"/> Once only
Weather Conditions When Problem Occurred	Weather <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Various/Others
	Outdoor temperature <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold (Approx. °C (°F))

Problem Symptom

<input type="checkbox"/> Theft deterrent system cannot be set.		
<input type="checkbox"/> Indicator lamp does not flash when theft deterrent system is set. (It stays on or does not illuminate at all.)		
<input type="checkbox"/> Theft deterrent system does not operate.	<input type="checkbox"/> When unlocked using door lock knob. <input type="checkbox"/> When engine hood is opened.	<u>Malfunction</u> <input type="checkbox"/> Horns only <input type="checkbox"/> Warning only <input type="checkbox"/> Headlights only <input type="checkbox"/> Taillights only <input type="checkbox"/> Starter cut only <input type="checkbox"/> Door lock operation only
<input type="checkbox"/> Theft deterrent system cannot be canceled once set.	<input type="checkbox"/> When door is unlocked using key or wireless door lock control system. <input type="checkbox"/> When key is inserted into ignition key cylinder and turned to ACC or ON (however, only when the system has never operated). <input type="checkbox"/> When back door is opened with key.	
<input type="checkbox"/> Theft deterrent system cannot be canceled during warning operation.	<input type="checkbox"/> When door is unlocked using key or wireless door lock control system. <input type="checkbox"/> When key is inserted into ignition key cylinder and turned to ACC or ON.	
<input type="checkbox"/> Warning operation does not start when system is set and door or back door is opened with key.		
<input type="checkbox"/> Other		